

GREAT DAYS OUT SHORT BREAKS BY TRAIN

SPRING - SUMMER 2012



**INCLUDES
EDINBURGH
CITY OF BATH
SETTLE-CARLISLE
ISLE OF MAN**

RAILTOURER LTD
'LEISURE TRAVEL BY TRAIN'
TEL (HULL) 01482 659082

www.railtourer.co.uk



Spring and Summer 2012. Thank you for travelling with us recently, or requesting a copy of our brochure which I am pleased to forward to you. Once again we are offering tours by chartered and scheduled trains. Short breaks in the U.K. include en-suite facilities, return rail fare, reserved seats, breakfast or breakfast and dinner at the hotel, transfers from the station (where necessary), plus the services of a courier. Breaks in Europe offer the same facilities but with continental breakfast only.

It should be mentioned that although train times are given in the best of faith and every effort is made to adhere to published itineraries, trains (especially charter trains) can be, and sometimes are, subject to delay. This should be borne in mind when planning onward journeys as liability will be not be accepted for any delays. (See terms and conditions).

Many thanks for your support of raffles on our charter trains. We have continued our membership of Case 250 into 2012. Case offers help into work for people with special needs. In addition we are now looking into funding a social activity group for children with autism during 2012. Our funding of assisted days out for children with special needs will also continue. Once again thank you for your help in making this possible.

For your peace of mind I would also like you to be aware that 'Railturer Ltd' conforms with the E.C. directive for Tour Operators. All monies received for short breaks are held in a trust account operated by our bankers and accountants and cannot be withdrawn by 'Railturer Ltd' until the tour is completed, protecting your payment.

Continental tours - Prices are calculated at one Euro to 86 pence. For every full 10 pence increase in the value of the Euro (as detailed on BBC text) at the time of making full payment we reserve the right to increase the cost of our tours by £5.00 for each nights stay. If the value falls then for every full ten pence fall we will reduce the cost by £5.00 for each nights stay. Any variation of less than 10 pence will not affect the holiday price.

Please note we now accept credit card payments through Bank of Scotland at a charge of 3% on top of the total holiday cost. There is no extra charge for payment by cheque or debit card.

Thank you for your interest and should you travel with us I hope you have a most enjoyable break. David Tyler, Railturer Ltd, 42 Kingston Road, Willerby, Hull HU10 6BH.

CHARTER TRAINS



Unless shown otherwise Premier Dining includes a full English breakfast and elevenses on the outward leg and four course dinner on the return, served to your reserved Premier seat. First and standard class seats are all at tables with picture windows in carriages which are roomy, clean and tidy but not modern. As such they bring back the feel of rail travel from days gone by and the trips are as much about enjoying a leisurely train ride as they are about the destination. Charter trains are not considered time critical by Network Rail and can

be delayed to allow the passage of high speed trains. Our charter trains all convey a buffet or trolley service for the purchase of light refreshments. All times shown are very approximate. Trains are timed by Network Rail one week before departure at which time a full itinerary will be forwarded to all passengers who have booked.

CHARTER TRAINS

ROMAN BATH OR THE CITY OF BRISTOL



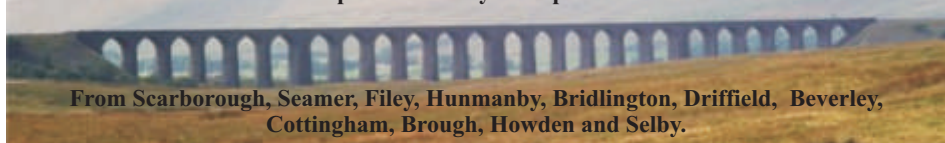
Departs Saturday 10th March 2012 from Doncaster, Retford, Newark, Grantham, Peterborough, Huntingdon and St Neots.

Enjoy a great day out to one of England's most beautiful cities, Bath. Departing Doncaster around 0600 and picking up at stations above, we make our way south towards London and take the fascinating North London Line on an elevated route around our capital before heading west for Bath and Bristol. You can break your journey at either destination with around three to four hours in Bath or a little less time in Bristol. Bath has a wealth of attractions ranging from curio shops to beautiful Georgian terraces, museums and riverside walks whilst Bristol offers all the usual attractions of a major city. Passengers booking Premier Dining will be served breakfast and elevenses on the outward journey and a delicious four course dinner on the return run. Standard and first class passengers will be able to purchase light refreshments from the buffet.

Standard class £54.00 First class £74.00 Premier Dining £154.00
First and Dining passengers can book a private table - supplement £8.00 per person

SETTLE CARLISLE - THE TYNE VALLEY

Departs Saturday 7th April 2012



From Scarborough, Seamer, Filey, Hunmanby, Bridlington, Driffield, Beverley, Cottingham, Brough, Howden and Selby.

The Settle Carlisle is well known for its stunning scenery and combining the route with the Tyne Valley offers a lovely circular route with plenty of interest all the way round.

Our specially chartered train which consists of standard, first and dining coaches will depart from Scarborough around 0700 (Beverley around 0820 and Brough around 0840 for example) After leaving Brough we head east through Leeds and on to Settle where we join England's most famous railway - the Settle to Carlisle. Our engine will have to work hard over stiff gradients as we make our way through the Dales with stunning views to either side. Our journey takes us through Skipton and then continues over the famous Ribbleshead Viaduct, through Blea Moor tunnel, on through Appleby and then along the Eden Valley to Carlisle. After a break of two to three hours in Carlisle we head east along the scenic Tyne Valley line enjoying views of Hadrian's Wall and the River Tyne. Approaching Newcastle we turn south on to the East Coast Main Line and head for home arriving Brough approximately 2000 and Scarborough approximately 2130. Passengers who book Dining will be served a full cooked breakfast, elevenses and a four course meal to their reserved seats. The train will convey a buffet for the purchase of light refreshments in standard and first class.

Standard Class £54.00 First Class £74.00 Premier Dining £154.00
First and Dining passengers can book a private table - supplement £8.00 per person

OXFORD AND THE COTSWOLDS

Departs Saturday 28th April 2012 From
Cleethorpes, Grimsby, Habrough, Barnetby, Scunthorpe,
Thorne and Doncaster.



The dreamy spires of Oxford, Inspector Morse Country, combine with the beauty of the Cotswolds to make a great circular tour from Cleethorpes and stations to Doncaster. Departing early morning we make our way towards Worcester from where we plan to take the scenic line through Evesham and the Cotswolds to historic Oxford where we expect to break for three to four hours. (Please note should the route through Evesham not be available we will take the equally scenic Golden Valley Line from Worcester through Stroud and Kendle to Oxford). After enjoying this bustling university city we return via Banbury to Doncaster and on to Cleethorpes arriving back into Cleethorpes around 2245.

Standard Class £54.00 First Class £74.00 Premier Dining £154.00
First and Dining passengers can book a private table - supplement £8.00 per person

EDINBURGH THE SETTLE CARLISLE



Departs Saturday 5th May 2012 from
St Neots, Huntingdon, Peterborough,
Grantham, Newark, Retford and
Doncaster.

Always one of our most popular tours with endless scenery to enjoy as we make our way over the Settle Carlisle and through border country to Edinburgh, Scotland's beautiful capital city. The Settle Carlisle needs no introduction with its towering viaducts, tumbling streams and fabulous views from the train but, less well known perhaps, is that this beautiful scenery continues from Carlisle, over Beattock and through Carstairs right on to Edinburgh, where we expect to break for around three hours. On leaving Edinburgh the light spring evenings allow us to enjoy the sweeping sea views as we make our way south along the East Coast through Berwick and Alnmouth towards Newcastle and home.

We expect to depart St Neots around 0600 (Peterborough around 0640 and Doncaster for example around 0800). As an approximate guide arrival into Doncaster should be around 2050 and Peterborough around 2210 for example.

Standard Class £54.00 First Class £74.00 First Class Dining £154.00
First and Dining passengers can book a private table - supplement £8.00 per person

'THE LANCASHIRE ROSE'

FROM COAST TO COAST TO BLACKPOOL OR MANCHESTER

Departs Wednesday 16th May 2012 From
Skegness, Wainfleet, Boston, Heckington, Sleaford,
Bottesford and Nottingham



Departing around 0620 from Skegness we pick up at stations as detailed above and make our way across the breadth of England through Manchester to the bustling resort of Blackpool. We have requested our outward route to take us along the Hope Valley through the Peak District to enable us to enjoy the magnificent mountain scenery on offer as we pass through Hathersage, Hope and Edale. You can choose to spend your free time in Manchester with its range of shops and museums or stay aboard to enjoy the scenery of the West Coast Main Line en route to Blackpool, a major resort with its range of attractions and Golden Mile. We would expect you to have either five or six hours in Manchester or around three hours in Blackpool.

Standard Class £54.00 First Class £74.00 Premier Dining £154.00
First and Dining passengers can book a private table - supplement £8.00 per person

EDINBURGH THE CHRISTMAS SPECIAL

Departs Saturday 8th December 2012 from
St Neots, Huntingdon, Peterborough, Grantham, Newark, Retford and Doncaster.

Enjoy all the pre Christmas attractions of Scotland's beautiful capital city with direct travel aboard our specially chartered train. Edinburgh is one our most popular destinations, and there is no wonder. First there is the journey north with the stunning scenery of the East Coast to admire as the train rushes along the cliff tops giving spectacular sea views from the train. Then there are the attractions of Edinburgh which include the famous castle, numerous museums, galleries, and the shops of Princess Street, Holyrood Palace and the Royal Mile. At Christmas time there are also two bustling Christmas Markets and an ice rink in the park. Add to this all the lights and decorations that you would expect of a capital city at this time of year and you have the perfect combination for a great day out.

Dining passengers will be served a full English breakfast and elevenses on the outward journey plus a delicious four course Christmas dinner on the return. Departure from Huntingdon is expected to be around 0600 (Doncaster approximately 0800) with a break in Edinburgh of around four hours. Arrival back into Doncaster should be around 2130 and Huntingdon around 2230.

Standard Class £54.00 First £74.00
Premier Dining £154.00

**A limited number of tables for two are
available to reserve in first class and
Premier Dining at a supplement of £8.00
per person.**



A DAY OUT BY HIGH SPEED SERVICE TRAIN BAMBURGH BERWICK AND HOLY ISLAND



Departs Wednesday 23rd May 2012 from Stevenage, Peterborough (0704/2120), Grantham, Newark, Retford, Doncaster (0805/2030) and York.

A varied day which includes return travel to Berwick upon Tweed (with a change at York), coach transfer to Holy Island with a break of around three hours, time to visit the castle, the priory, take lunch and perhaps purchase some wine or mead from the local produce store. We also visit Bamburgh and include admission to the castle with its museum and wonderful position overlooking the North Sea. There will also be a little free time in Berwick before joining the 1813 East Coast train for the return trip.

Standard Class £59.00 from Stevenage and Peterborough.

Standard Class £56.00 from Grantham, Newark, Retford, Doncaster and York

LUXEMBOURG AND THE ANCIENT CITY OF TRIER

Departs Friday 7th September 2012 for four days from
Doncaster, Retford, Newark, Grantham,
Peterborough and London.



Three nights at the well appointed and ideally located Luxembourg Mercure Alfa Hotel situated across the road from the railway station. A buffet breakfast is included.

Friday. Departing Doncaster around 0600 we travel to London arriving around 0800 and make the short walk to the St Pancras Eurostar Terminal to join the approx 0940 Eurostar to Brussels where we change trains for the service to Luxembourg arriving around 1745.

Luxembourg itself is quite simply stunning set around a large ravine which literally divides the centre into two. Crossed by several bridges the views and walks along this spectacular divide are almost worth the journey alone. However there is much more to Luxembourg. Impressive buildings can be found at every turn, there is a huge range of shops in the pedestrianised centre and a number of interesting museums to explore.

Saturday. A bonus of a stay in Luxembourg is the opportunity to take a trip by train (approx 60 minute ride) to Trier, a German city steeped in history with many examples of Roman remains plus attractive squares, shops and an attractive riverside setting.

Sunday. A free day to enjoy the attractions of Luxembourg made easy by the fact that our hotel is literally just across the road from the station and just a short walk from the ravine and city centre. Open top bus tours operate from the station making exploration easy.

Monday. We expect to depart Luxembourg around 1000 arriving back into Doncaster for example around 1900.

Inclusive fare £389.00 Single supplement £110.00.

Passengers joining at the Eurostar Terminal deduct £30.00

SHORT BREAKS BY SERVICE TRAIN ***THE WINTER HIGHLANDER***

Departs Friday 24th February 2012 for four days from Peterborough, Grantham, Newark, Retford, Doncaster & York.

Friday. Departing approx 0700 from Peterborough we travel along the scenic East Coast route (with a change at York) to Edinburgh. Here we join the ScotRail service through the Scottish Lowlands, to Pitlochry and the Pitlochry Hydro Hotel arriving mid afternoon. The Hydro Hotel offers comfortable rooms, a piano bar, a small swimming pool and a quiet location on the edge of Pitlochry towards Moulin but still just a short walk from the town centre shops and attractions. Breakfast and dinner are included.

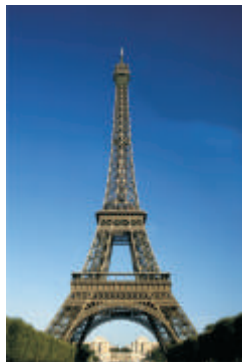


Saturday. Today, departing around 1020 we take the train to Inverness passing through Aviemore on our way with views over the Grampian, Cairngorm and Monadhliath Mountains, stunning if capped with a topping of snow. We expect to break in Inverness for around two hours before returning back into Pitlochry around 1630.

Sunday. Departing the hotel by coach at around 1000 we enjoy a relaxing day which includes visits to 'the Soldiers Leap' viewing area, the House of Bruar shops and waterfalls and Queens View at Loch Tummel. Arrival back should be around 1500.

Monday. Departing Pitlochry aboard the 'Highland Chieftain' at around 0930 we travel direct to York and London. All other passengers change at York on the return journey. Arrival back into Doncaster should be around 1500 and Peterborough around 1600.

Standard Class £249.00 Single supplement £20.00 First Class Supplement £69.00
(First class only available between Peterborough and Edinburgh outwards and Pitlochry and Peterborough on the return journey)



SPRINGTIME IN PARIS - ***BY EUROSTAR*** ***AN EXTENDED FOUR DAY BREAK***

The Terminus Nord - A Libertel Grande Tradition Hotel

Departs Friday 18th May 2012 for four days from Hull, Brough, Doncaster, Newark, Grantham, Peterborough and London

After several requests we have extended our usual spring break to Paris by an extra night to give four days in the French capital based at the lovely Terminus Nord Hotel, ideally located across the road from the Eurostar terminal. This impressive hotel is beautifully appointed with 236 soundproofed, recently refurbished ensuite rooms. The hotel has a smart bar and we include a full buffet breakfast. The immediate area has a wide choice of restaurants and the nearest Metro station is just across the road. However should you prefer to walk, the Opera district and Sacre Coeur are within easy reach and the Seine just a little further but quite walkable. We depart (approx) Hull 0700, Doncaster 0750, Peterborough (0900) arriving Paris around 1450 local time. We depart Paris approx 1500 on the Monday arriving Doncaster around 1900 and Hull around 2000 for example.

Inclusive Fare £329.00 (from K.X. deduct £30.00)
(Please note - at the time of printing we have just two rooms available on this tour)

EDINBURGH SPRING SPECIAL FOUR STAR THREE DAY BREAK

Departs Saturday 21st April 2012

Peterborough, Grantham, Newark, Doncaster, York and Darlington.

Based at the King James Thistle, Edinburgh

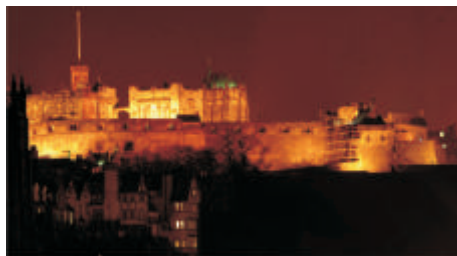


Travel direct to Scotland's beautiful capital city and enjoy a wealth of attractions including the Castle, Royal Mile, museums and galleries which are all just a short walk from the hotel. Travel a little further to Leith and visit the ex royal yacht which is berthed alongside the huge Ocean Terminal shopping complex. Our hotel the King James Thistle is conveniently situated close to Edinburgh Waverley Railway Station, is well appointed and very handy for the Royal Mile and Princes Street. Full Scottish breakfast is included during our stay. We are also just a short walk from Jenners, the 'Harrods of the North' which offers a range of beautiful gifts and is a pleasure to explore. As mentioned Edinburgh always has plenty to offer with its wide range of attractions but we should not forget the journey along the east coast with spectacular views on offer as the train races along the cliff tops as we pass by Alnmouth, Holy Island and Berwick.

We include breakfast on both days plus reserved seats on the train. Arrives Edinburgh approximately 1110 Saturday and departs at 1530 on the Monday afternoon. The outward journey is direct departing Peterborough for example at around 0710. On the return journey we change trains at York arriving back into Doncaster around 1830 and Peterborough around 1930.

Fare Standard class £169.00 Single supplement £74.00 First Class upgrade £59.00

EDINBURGH PRE-CHRISTMAS SPECIAL THREE DAY FOUR STAR BREAK



Departs Saturday 1st December 2012
Peterborough, Grantham, Newark, Doncaster,
York and Darlington.

Based at the King James Thistle Hotel, Edinburgh

Edinburgh, in the run up to Christmas, is a very special place with themed markets and activities in and around the park in the centre of the city. The stores are brightly decorated and Jenners, the 'Harrods of the North' offers a range of beautiful gifts and boasts a lovely Christmas tree. Our hotel is ideally located just a short walk from the station and Princes Street giving easy access to all the attractions. We include breakfast on both days plus reserved seats on the train. Arrives Edinburgh approximately 1110 Saturday and departs at 1530 on the Monday afternoon. The outward journey is direct departing Peterborough for example at around 0710. On the return journey we change trains at York arriving back into Doncaster around 1830 and Peterborough around 1930.

Fare Standard class £169.00 Single supplement £74.00 First Class upgrade £59.00

THE ISLE OF MAN

Nostalgia, Narrow Gauge Steam, Mountain Railways, Trams, Seaside and Scenery
Departs Friday 28th September 2012 for four days from,
Peterborough (approx 0700), Grantham, Newark, Retford, Doncaster and Leeds.

Friday. We depart from stations above in the morning and travel direct to Leeds where we change trains and join the local service to Skipton. Arriving Skipton around 0930 we join our coach for a drive of around 90 minutes through the Dales to Lancaster where we break for lunch before continuing to Heysham and the ferry terminal (a further twenty minutes). Here we board our 1400 ferry to the Isle of Man where we arrive at approximately 1800 and are collected by our coach for the short transfer to our hotel, the recently refurbished Rutland which is conveniently located on the seafront in Douglas.



Saturday. Stepping back in time we take the narrow gauge steam train from Douglas for a nostalgic journey in wooden bodied coaches across the island to Port Erin. After a break in this picturesque resort we travel to Castletown where there will be time to visit Castle Rushen - a fine example of a medieval fortress. Later we take a drive around the west and north of the island with a short stop in Peel to admire the castle and sweeping bay.

Sunday. We provide a rover ticket for all the island's public electric, mountain and steam railways plus the horse drawn tram. This gives you the opportunity to take the electric railway along the coast and to the top of Snaefell, a stunning ride which offers fantastic views across the island. You can also visit the Laxey Wheel (the largest working waterwheel in the world) or Ramsey which is further along the coast and the terminus of the electric railway which has splendid coastal views en route. Alternatively you may prefer to take another trip along the steam line to Port Erin. The ticket is also valid for travel on the lovely horse drawn trams which operate along the promenade.



Monday. After an early breakfast we transfer back to the ferry terminal for the 0845 sailing to Heysham where we are met by our coach for the drive back to Leeds. We will break our journey in the pretty market town of Skipton with its castle and bustling centre for around two hours before continuing to Leeds for our train home.

Inclusive fare £398.00

LONDON DAYS OUT FROM HULL & BROUGH



Saturdays February 18th, March 24th & April 14th.
Departs Hull 0650 arrives London 0938. Departs
London 1710 arrives Hull 1957.

Also departs Wednesdays , 15th February, 21st
March and 18th April

Departs Hull 0700 arrives London 0958 Departs
London 1719 arrives Hull 2008

**Standard class return on Saturdays £32.00,
Weekdays £34.00**

LONDON FOUR STAR WEEKENDS

From, Hull, Brough, Doncaster, Grantham and Peterborough

Depart Hull 0650 Saturday arriving London 0938. Depart Kings Cross at 1719 Monday arriving into
Hull at 2008. Tours are accompanied, transfers included unless shown otherwise and hotels are four
star, central and include full English breakfast.

THE CROWNE PLAZA CITY HOTEL

Departs Saturday 18 February 2012 and Saturday 26 May 2012 for three days

Having stayed at and enjoyed this hotel very much in 2011 we have decided to book several dates for
2012. Standing close to the river at Blackfriars this beautifully appointed and refurbished four star
deluxe hotel is in an ideal position to enjoy the attractions of our capital city. Standing within
London's historic square mile brings the Tate Modern, St Pauls, the London Eye, Westminster, Tower
of London and the attractions along the river within easy reach on foot. An ideal choice for a
sightseeing break in London.

**Inclusive fare £179.00. Single supplement £98.00
(February departure £175.00)**

HOLIDAY INN BLOOMSBURY

Departs Saturday 24 March 2012 – for three days

HOLIDAY INN REGENTS PARK

Departs Saturday 14 April 2012 – for three days

Both of these Holiday Inns are just a short walk from Oxford Street and the attractions of central
London. The Bloomsbury Hotel stands close to Russell Square and the nearby tube whilst the Regents
Park Hotel stands close to Great Portland Street Tube and the Post Office Tower.

Either hotel Inclusive fare £176.00. Single supplement £98.00

BOOKING FORMS

To book any of our tours simply complete this form and return with cheque/postal orders made payable to Railtourer Ltd at:
RAILTOURER LTD, 42 KINGSTON ROAD, WILLERBY, HULL, HU10 6BH.

Please reserve Adult and Child seats on the tour to
on(date). I will be boarding at and require
Standard / First / Dining (All short breaks are standard except where shown. Where first class/dining is shown a limited number of tables for two are available at £8.00 per person on a first come first served basis.

Name

Address

.....

Post Code Telephone

I have enclosed a Cheque for £ and understand I will receive train times, seat numbers and tickets one week before departure. Receipts are issued immediately.

FOR SHORT BREAKS ONLY

Requested Room Type :- TWIN, SINGLE, DOUBLE, TRIPLE * (* Please Delete)

NB (Every effort will be made to provide rooms as requested however this cannot be guaranteed as modern hotels are 90% twin bedded). All tours are no smoking unless shown otherwise. Standard Railtourer Booking Conditions apply as detailed.

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BOOKING CONDITIONS.

Payment For day tours full payment is required at the time of booking. In the case of bookings made over the telephone seats will be held for five days in lieu of payment by cheque. For short breaks a deposit of £45.00 per person will secure your booking, (£65.00 for Continental tours). Full payment is required no later than six weeks before departure (eight weeks for continental tours). If full payment is not received by this date Railtourer reserve the right to cancel the booking without refund.

If you cancel your holiday The following charges apply : Period of written notice with cancellation charge as a percentage of total holiday cost : -UK Tours 42 or more days notice - deposit only 41-28 days - 50% 28 days or less - 100%. Continental tours 56 or more days notice - deposit only. 56 - 46 days 60%, 45 days or less - 100%. Cancellation of a day tour more than 28 days before departure on medical grounds and with a medical certificate incurs a charge of £20.00 per person. Cancellation within 28 days of departure - no refund.

If we cancel your holiday Although Railtourer will make every effort to operate all our tours as advertised, Railtourer, like any operator, reserves the right to cancel any holiday if the number of bookings is so low as to make the tour non viable. If this situation arises Railtourer will refund all monies paid to Railtourer by the client.

If we change your holiday All our holidays are carefully planned but arrangements are made months before departure and on occasion, small changes may be made to your itinerary. If a major change is made (change of hotel for example) you would be notified in writing at least 10 days before departure. Changes such as this would be rare and change of hotel would be to at least a similar standard. In the event of strikes or any other event beyond our control we reserve the right to substitute rail with road transport.

Responsibilities We undertake to take due care in arranging your holiday and accept liability for any acts or omissions on the part of our staff. However we do not exercise direct control over day to day running of services provided by ferries, hotels, railways, etc. included in our itineraries and all tickets are issued subject to the terms and conditions of that operator. Furthermore, Railtourer will not accept liability or responsibility for delays and difficulties brought about by any fault of that operator. In the event of any cancellation or curtailment of any tour Railtourer day trip or holiday Railtourer will not accept liability for any claim, for whatever reason, above the fare paid for the tour which has been cancelled or curtailed. In the event of delays Railtourer will not accept liability for any onward travel from or to the station at which the tour was joined. We also point out that although charter trains offer a nostalgic, relaxing trip they in particular can be subject to delay as they are not considered 'time critical' by the railway authorities. For this reason we do not make compensation payments for late arrival/departure of charter trains. Railtourer will not accept liability for any unrecoverable losses which may arise from delays or cancellation brought about as a result of security alerts, strikes, acts of terror, vandalism, severe weather conditions and events beyond our control. For this reason you must ensure that your insurance covers you against these eventualities.

Luggage. Please bear in mind that passengers are responsible for the conveyance of their own luggage and as such it is advisable not to "overload" oneself and to ensure cases are easily manageable.

Missed departures. It is the passengers responsibility to arrive in good time for all departures, on joining and during the tours. Any extra costs incurred as a result of a passenger missing an advertised departure will be the responsibility of the passenger and not of Railtourer.

Changing trains. Most tours involve itineraries which involve changing from one train to another. Whilst instructions will be given by our courier and help offered where possible passengers are responsible for making their way from one train to the other. Most stations have lifts or escalators but this is not always the case. Any passenger who has any concerns regarding their ability to accomplish changes of train should enquire at the time of booking.

Lost tickets. On tours where passengers are issued with travel tickets Railtourer will not accept liability for any loss of those tickets. Some rail companies will not issue duplicate tickets, others charge a replacement fee. In either case any charge will be borne by the passenger and not by Railtourer.

Complaints We hope you will enjoy your tour but should you have cause to complain you should bring the problem to the attention of your courier on the tour. If the problem is not resolved then please put your complaint in writing to our office no later than ten days after the completion of the tour.

Insurance cover. We strongly advise that you purchase travel insurance when booking a UK holiday. We will only accept a booking for a continental tour on the understanding that travel insurance is obtained before departure. We have found that amongst many others the Post Office is very competitive, though the choice of insurer is your own. You must ensure that you are covered against risks as detailed in responsibilities above.

www.railtourer.co.uk